

St Nicholas Quality Policy

- The Bishop, Diocesan Finance Council and Executive of St Nicholas are committed to the delivery of quality services to the children being educated and cared for by the services and their families.
- St Nicholas will maintain a Quality Management System, compliant with the Education and Care Services National Regulations and associated National Quality Standards, which focus on continuous improvement and assurance, so that the services we deliver meet the needs and expectations of the children being educated and cared for by the service and their families.
- St Nicholas' commitment to quality shall be reflected in the organisation's values and processes and the allocation of resources.
- The Quality Management System shall provide the basis for review, refinement and continuous improvement of service delivery across St Nicholas, leading to improved outcomes for the people we support.
- To ensure that quality is maintained, St Nicholas will implement continuous staff development, supervision and audit programs to support the ongoing improvement of our services.
- Accreditation/Certification of our Quality System provides assurance to the children being cared for by the service and their families and other community and industry stakeholders that the services provided by St Nicholas meet the highest standards.

Sean Scanlon
CEO

David Healy
St Nicholas Executive Director